Terms & Conditions

These SeaSisters Program Terms & Conditions are supplemental to, and must be read in conjunction with, the Vacations for Canadians General Terms and Conditions. In the event of any conflict, the General Terms and Conditions shall prevail. By booking a SeaSisters sailing, you confirm that you have read and understood both documents.

1. Program Definition & Inclusivity

SeaSisters is a collection of curated cruise experiences created for women and gender-diverse people who feel aligned with a women-centred community.

Our goal is to create a welcoming, respectful and supportive environment where women can feel comfortable connecting with others, travelling together and enjoying shared experiences. Guests are welcome to travel with companions who are not part of the Sea Sisters community on the same sailing; however, Sea Sisters-hosted events and activities are reserved for those who align with the community.

Sea Sisters is for travellers who are ready to see the world, make new memories, build meaningful connections and have a little fun along the way.

In accordance with the Ontario Human Rights Code, Vacations for Canadians provides equal treatment in services and facilities.

2. Age Restrictions

2.1 Minimum Age to Book. The primary guest booking a SeaSisters reservation must be at least 18 years of age and have the legal authority to enter into this agreement. All guests are responsible for complying with the applicable cruise line's age and travel requirements, including any minimum age requirements for booking or sailing. Where the cruise line requires the primary guest to be 21 years of age or older, those requirements will apply.

2.2 Minimum Age to Participate. The SeaSisters program is designed for adult travellers. All guests participating in SeaSisters-hosted events must be at least 18 years of age at the time of embarkation.

2.3 Alcohol-Inclusive Events. For any SeaSisters events where alcohol is served or consumed (such as the group cocktail party, wine tastings, or pre-dinner meetups), guests must meet the legal drinking age of the operating cruise line (typically 21 years of age on sailings originating from North America, and 18 years of age on select European or Australian sailings). Guests under the legal drinking age may attend these events if

permitted by the venue, but will not be served alcohol.

2.4 Travelling with Minors. While guests are welcome to travel with family members under the age of 18 on the same sailing, minors are not permitted to attend SeaSisters group events, meetups, or optional group excursions unless explicitly stated otherwise for a specific event.

3. Onboard Host Policy

3.1 Host Activation. Each SeaSisters sailing is subject to a minimum participation requirement established by Vacations for Canadians. Unless otherwise stated for a specific sailing, a minimum of eight fully deposited SeaSisters participants is required for the sailing to operate as a confirmed SeaSisters program.

VFC will normally determine the program's status before the applicable cruise line's final-payment deadline. If the minimum participation requirement is not met, the underlying cruise will continue to operate, but VFC may withdraw the SeaSisters designation and associated programming. Guests may retain their cruise reservation without SeaSisters programming or cancel or transfer their reservation subject to supplier terms, availability and applicable penalties. Any SeaSisters Program Fee collected by VFC will be refunded if the SeaSisters program is withdrawn.

3.2 Non-Hosted Sailings. If the sailing does not reach the required booking threshold, Vacations for Canadians will not assign a travelling host. In this case, Vacations for Canadians may provide an alternate group enhancement at its sole discretion, which may include onboard credit, a group gift, a private event, or another amenity of equivalent value. The specific alternate enhancement will be communicated to guests prior to departure.

3.3 Continued Inclusions. Regardless of host status, all SeaSisters sailings will continue to include the private Facebook group, online pre-cruise meet-up, digital welcome package, group communications, a suggested meet-up schedule, shared group amenities, and optional group dining where available.

3.4 No Guarantee of Specific Host. Vacations for Canadians reserves the right to select any qualified representative as the SeaSisters onboard Host. A Host is not required to be booked on the sailing before being selected. A traveller already booked on the sailing may be appointed as Host if they meet VFC's qualifications and enter into the required Host Agreement. The identity of the Host is not guaranteed at the time of booking and may change if circumstances require.

4. Included Program Amenities & Events

4.1 Pre-Cruise Communications. Guests will receive an invitation to join the private SeaSisters Facebook group and an invitation to an online pre-cruise meet-up hosted by Vacations for Canadians. Participation is optional. Vacations for Canadians is not responsible for any technical issues that prevent a guest from accessing these platforms.

4.2 Digital Welcome Package. Guests will receive a digital welcome package including the group itinerary, meet-up schedule, cruise tips, and emergency contact information. This will be delivered by email prior to departure.

4.3 Onboard Events. Participation in all SeaSisters onboard events is entirely optional. Scheduled events such as the embarkation meet-up, sail away celebration, daily meet-up times, group cocktail party, theme events (including Red & White Night and SeaSisters T-Shirt Day), and farewell gathering are subject to venue availability and cruise line scheduling. Vacations for Canadians reserves the right to alter, substitute, or cancel any event or modify the event schedule as required.

4.4 Host or Program Disruption. If the assigned Host becomes unable to travel, misses embarkation, must leave the sailing, or becomes unable to perform the Host role, VFC may assign a replacement Host where reasonably available or provide shoreside support and an alternate operating plan. Guests will be advised of material changes as soon as reasonably practical. If the cruise operates but some or all SeaSisters programming cannot operate as planned because of host unavailability, itinerary changes, venue restrictions, safety issues, supplier decisions, or circumstances beyond VFC's reasonable control, VFC may modify, substitute, reschedule, or cancel affected programming. The underlying cruise booking remains governed by the cruise line's terms and VFC's General Terms and Conditions.

5. Optional Add-Ons

Vacations for Canadians may organize optional add-on experiences, including pre-cruise hotel accommodations, group transfers, private shore excursions, wellness or fitness classes, spa treatments, and culinary experiences such as wine tastings, Chef's Table bookings, or cooking classes. These are offered at an additional cost and are subject to minimum participation requirements and third-party supplier terms and conditions. Vacations for Canadians acts solely as an agent in arranging these services and is not liable for cancellations, changes, or service failures by the supplier.

6. SeaSisters Program Fee.

A SeaSisters Program Fee of $60 per person, including applicable taxes, to a maximum of $120 per stateroom, applies to each SeaSisters booking. This fee is separate from the cruise fare, supplier charges, optional add-ons and VFC's standard professional or cancellation fees.

The SeaSisters Program Fee will be refunded if VFC withdraws the SeaSisters designation because the sailing does not meet the minimum program participation requirement. Once VFC confirms that the SeaSisters program will operate, the Program Fee is non-refundable, including where a guest subsequently cancels or chooses not to participate in some or all SeaSisters activities.

7. Roommate-Sharing Bookings and Cancellations

Each roommate is treated as a separate Vacations for Canadians client and is responsible for her own payments, travel insurance, documentation, and compliance with Vacations for Canadians' General Terms & Conditions and the applicable cruise line's terms and conditions.

Missed Payments or Non-Response
Each roommate is responsible for making her required payments by the applicable deadlines. If one roommate fails to make a required payment or does not respond to payment requests, Vacations for Canadians will make reasonable efforts to contact that guest and will notify the remaining roommate if the shared reservation may be affected.

Roommates share a single cruise-line reservation, and one guest's failure to meet their payment obligations may affect the pricing, occupancy, or status of the shared stateroom. Where permitted by the cruise line and applicable booking terms, Vacations for Canadians may take reasonable steps to protect or adjust the reservation, including repricing the remaining guest or cancelling the non-paying guest's participation. Any resulting changes remain subject to the cruise line's terms and Vacations for Canadians' General Terms & Conditions.

Roommate Cancellation
If one roommate cancels, the remaining guest may be responsible for any resulting increase in the cruise fare, including applicable single-occupancy pricing or other charges imposed by the cruise line.

Following a roommate cancellation, the remaining guest may:

- Accept the revised single-occupancy fare;
- Request an eligible replacement roommate, subject to availability and cruise-line approval; or
- Cancel her own reservation, subject to the applicable cancellation terms and penalties.

Vacations for Canadians is not responsible for locating a replacement roommate and will not pay or absorb any fare increase, single supplement, lost promotion, or other cost arising from another guest's cancellation. Any private agreement between roommates regarding reimbursement or financial responsibility is solely between those travellers and will not be administered or enforced by Vacations for Canadians.

Any name change, roommate substitution, or other reservation change is subject to the cruise line's policies, availability, applicable fees, and Vacations for Canadians' General Terms & Conditions.

Replacement Roommates
A replacement roommate will not be added until the remaining guest has approved the replacement in writing, the replacement has completed all required booking documentation, and all required deposits, fare differences, and fees have been paid.

Any name change, roommate substitution, or other reservation change is subject to the cruise line's policies, availability, applicable fees, and Vacations for Canadians' General Terms & Conditions.

Shared Booking Communications & Privacy
Roommates share a cruise-line reservation, so material booking communications affecting the shared stateroom may be provided to both guests. This may include changes to the reservation, occupancy, pricing, deadlines, or other matters affecting the shared booking.

One roommate is not automatically entitled to the other roommate's private financial, insurance, medical, or other personal information. Vacations for Canadians will only share such information where authorized or otherwise permitted or required by law.

8. Code of Conduct

The SeaSisters program is built on a foundation of respect, inclusivity, and community. To ensure a safe and enjoyable experience for all, guests must adhere to the following Code of Conduct during all pre-cruise digital interactions, onboard group events, and optional

excursions.

8.1 Prohibited Behaviours. Guests agree not to engage in any of the following behaviours:

- Harassment, bullying, discrimination, or intimidation of any kind directed at fellow guests, Vacations for Canadians staff, Host, or cruise line personnel.
- Disruptive, intoxicated, or unsafe behaviour that interferes with the enjoyment of group events by other participants.
- Unauthorized solicitation, selling of products or services, or promotion of competing travel programs within the SeaSisters Facebook groups or during onboard events.
- Sharing confidential group information, including the private event schedule or the personal information of other guests, with individuals outside the program.

8.2 Consequences of Violation. Vacations for Canadians and the operating cruise line reserve the right to enforce this Code of Conduct. In the event of a violation, Vacations for Canadians may, at its sole discretion:

- Issue a formal warning to the guest.
- Remove the guest from the SeaSisters private Facebook group.
- Revoke the guest's access to all future SeaSisters onboard events, meetups, and group dining for the remainder of the sailing, without refund.
- Deny the guest participation in future SeaSisters or Vacations for Canadians group sailings.
- In severe cases, report the behaviour to cruise line security, which may result in the guest being disembarked from the vessel in accordance with the cruise line's own guest conduct policy.

9. Photography & Media

Photographs may be taken during SeaSisters events and shared within the private SeaSisters Facebook group or group photo album. By attending this event, you agree to be photographed, filmed, or recorded. You grant Vacations for Canadians full rights to use these images for promotional and marketing use without payment. If you do not want your photo taken, please notify your Vacations for Canadians host in advance.

9. Contact Information

For questions regarding your SeaSisters booking or program details, please contact Vacations for Canadians:

Email: SeaSisters@vacationsforcanadians.com
Phone: 289-812-2355
Address: 102 Lovers Lane, Ancaster, ON, L9G 1G7
TICO Registration: #50027364

FAQ

Frequently Asked Questions

Welcome to SeaSisters! We know that booking a group cruise comes with plenty of questions, whether you are a seasoned sailor or stepping onboard for the very first time. We have compiled this guide to help you understand exactly what to expect from the SeaSisters experience.

The SeaSisters Experience

What exactly is the SeaSisters program?
SeaSisters is a collection of curated cruise experiences created for women and gender-diverse people who feel aligned with a women-centred community. Our goal is to create a welcoming, respectful and supportive environment where women can feel comfortable connecting with others, travelling together and enjoying shared experiences. We handle the logistics, plan the group events, and provide a dedicated onboard host (on qualifying sailings) so you can focus on relaxing and making connections.

Do I have to travel solo to join?
Not at all! While SeaSisters is a fantastic option for solo travellers looking for community, many guests travel with friends, sisters, mothers, or daughters.

Are men allowed on a SeaSisters sailing?
The SeaSisters program is designed to create a supportive social environment for women and gender-diverse, and all of our hosted events, group communications, and social programming are intentionally women-focused. However, in accordance with the Ontario Human Rights Code, we provide equal treatment in our services. Guests are welcome to travel with male friends or family members on the same sailing, but they should understand that the group programming is curated specifically for women and gender-diverse guests.

What is the average age of a SeaSisters guest?
Our groups are wonderfully diverse! While many of our guests are women over 45, we welcome all ages. All guests participating in SeaSisters-hosted events must be at least 18 years old.

Can I bring my children?
You are welcome to travel with minors on the same sailing. However, because SeaSisters is designed as an adult social experience, guests under the age of 18 are not permitted to attend SeaSisters-hosted group events, meetups, or optional group excursions.

Booking & Costs

What is included in my SeaSisters booking?
In addition to your cruise fare, a SeaSisters booking includes access to our private Facebook group, an invitation to the pre-cruise online meet-up, a digital welcome package, and access to all onboard group events (such as the Embarkation day meetup, cocktail party, theme nights, and farewell gathering). Depending on the sailing, you may also receive SeaSisters extras like lanyards, name badges, door magnets, or in-room welcome gifts.

Frequently Asked Questions

What is the Groups Fee?

A SeaSisters Program Fee of $60 per person, including applicable taxes, to a maximum of $120 per stateroom, applies to each SeaSisters booking. The fee supports the additional planning, communications, community management, materials and programming associated with the SeaSisters experience.

If VFC does not receive the minimum participation required to operate the sailing as a confirmed SeaSisters program, the SeaSisters Program Fee will be refunded. The underlying cruise reservation may continue without the SeaSisters designation or programming.

Do I have to pay for the optional add-ons?
Yes. Things like pre-cruise hotel stays, airport transfers, private shore excursions, and spa treatments are optional and come at an additional cost. You can choose to participate in as many or as few of these as you like.

What happens if I need to cancel?
We understand that plans change. Vacations for Canadians charges a cancellation fee of $175 per trip inclusive of tax for Contemporary and Premium bookings and $275 per trip inclusive of tax for Upper Premium, Luxury, River, and Expedition bookings. If you book a new trip of equal or greater value within 14 days, we will waive this fee! Please note that the cruise line will also have its own separate cancellation penalties depending on how close you are to sailing. We strongly recommend purchasing travel insurance to protect your investment.

The Onboard Host

Will there definitely be a VFC Host on my sailing?
A dedicated VFC onboard Host is provided on qualifying SeaSisters sailings. Host qualification is normally determined following the applicable cruise line's final-payment deadline, based on the eligible fully paid bookings and projected Tour Conductor credits. We will advise guests whether a Host has been assigned as soon as reasonably practicable and ordinarily no later than 60 days before departure.

What happens if my sailing doesn't get enough bookings for a host?
If the group does not reach the required size for a travelling host, the sailing will still go ahead! You will still receive all the pre-cruise support, the private Facebook group, the digital welcome package, a suggested meetup schedule, and shared group amenities. In lieu of a host, VFC may also provide an alternate group enhancement, such as additional onboard credit or a group gift.

What exactly does the host do?

Frequently Asked Questions

Your host is your social anchor! They facilitate the group events, lead the daily meetups, coordinate with the ship's staff to ensure our venues are ready, and help everyone feel connected. They are there to make sure the SeaSisters itinerary runs smoothly.

Can the host help me with a problem with my cabin or bill?
The host is a social facilitator, not a concierge. If you have an issue with your cabin, need to dispute a charge on your onboard account, or want to book a private dining reservation, you will need to visit the ship's Guest Services desk.

Onboard Experience & Events

Do I have to attend all the group events?
Absolutely not. This is your vacation! The SeaSisters schedule is designed to give you a rhythm of social connection without feeling restrictive. You can join us for the morning coffee walk and skip the cocktail party, or vice versa. Participate as much or as little as you like.

Do we all eat dinner together?
We typically request reserved group dining so the SeaSisters can sit together or at adjacent tables. However, group dining is completely optional. If you prefer to dine independently, order room service, or try a specialty restaurant, you are entirely free to do so.

What are the theme nights?
Theme nights are a fun way to celebrate together! While they vary by sailing, common themes include "Red & White Night" and "SeaSisters T-Shirt Day" (where we will take our big group photo). We will let you know exactly what themes are planned for your sailing during the pre-cruise online meet-up so you can pack accordingly.

How do we stay in touch before and after the cruise?
Once you book, you will be invited to a private SeaSisters Facebook group specific to your sailing. This is a great place to ask packing questions, look for a roommate, or just get to know your fellow travellers. After the cruise, we use this group to share the digital photo album and keep the connections going!

Travel Insurance

Do I need travel insurance?
We strongly recommend it. Comprehensive travel insurance - including trip cancellation, trip interruption, and out-of-province medical coverage - is one of the most important things you can do to protect your trip. Vacations for Canadians offers Travel Insurance for Canadian and American residents. Cancellations due to illness or weather are not refundable through VFC or the cruise line; they must be claimed through your insurance policy.

When should I buy travel insurance?

Frequently Asked Questions

The sooner the better. Purchasing insurance at the time of deposit gives you the broadest coverage, including protection for pre-existing medical conditions (subject to your policy terms). We recommend speaking with your VFC travel agent about the right plan for you.

Safety & Comfort

What if I feel uncomfortable with another guest's behaviour?
Your safety and comfort are our priority. If you experience or witness behaviour that makes you uncomfortable during a SeaSisters event, please speak with the VFC host immediately. The host will address the situation discreetly and escalate to ship security if necessary. If you feel unsafe at any time, please contact ship security directly.

What if I have accessibility needs?
Please let your VFC travel agent know about any accessibility requirements at the time of booking. We will do our best to communicate your needs to the cruise line and ensure that group event locations are accessible. Please note that accessibility accommodations are subject to the cruise line's own policies and onboard facilities.

What if I am celebrating something special?
We love a celebration! Whether it is a birthday, anniversary, retirement, or your very first cruise, let your VFC travel agent know and we will do our best to recognize your milestone during the sailing.

After the Cruise

Will there be a way to see photos from the trip?
Yes! Your host will curate a selection of photos from the group events and share them in a digital album through the private Facebook group after the sailing. We encourage all guests to add their own photos to the album as well.

Is there a referral program?
Yes. SeaSisters alumni are eligible for referral rewards when they introduce a new guest who books a SeaSisters sailing. Ask your VFC travel agent for details on the current referral offer.

Will I get early access to future SeaSisters sailings?
Absolutely. Past SeaSisters guests receive priority access to new itineraries before they are opened to the general public. Keep an eye on the private Facebook group and your email for announcements.

Still have questions? We would love to hear from you. Contact the Vacations for Canadians team at:
Email: seasisters@vacationsforcanadians.com
Phone: 289-812-2355

Frequently Asked Questions

Website: vacationsforcanadians.com

Host Job Description

SeaSisters Onboard Host

Company: Vacations for Canadians (VFC)
Role: SeaSisters Onboard Host (Contract / Per-Sailing Basis)
Location: Remote (Pre-cruise) / Onboard various cruise ships globally
Reports to: VFC Sales Manager

About the SeaSisters Program

SeaSisters is a collection of curated cruise experiences created for women and gender-diverse people who feel aligned with a women-centred community. Our goal is to create a welcoming, respectful and supportive environment where women can feel comfortable connecting with others, travelling together and enjoying shared experiences We partner with premium cruise lines to deliver a seamless blend of structured group events and independent relaxation.

Role Overview

The SeaSisters Onboard Host is the face of the program and the social anchor for the group. You are not a travel agent or a concierge; rather, you are a community builder dedicated to ensuring the group feels welcomed, connected, and supported from the moment they join the private Facebook group until they disembark. You will facilitate the planned itinerary, manage group dynamics, act as the primary liaison between the group and the ship's events staff, and represent the VFC brand with warmth and professionalism.

Key Responsibilities

The host's responsibilities are divided into three distinct phases: pre-cruise preparation, onboard execution, and post-cruise wrap-up.

Phase	Core Responsibilities
Pre-Cruise 60 Days Prior	Introduce yourself and actively engage with guests in the private Facebook group. Host a pre-cruise online meet-up to walk guests through the itinerary and answer general questions. Work with the VFC Sales Manager to review the final rooming list, noting special celebrations, accessibility needs, and dietary restrictions.
Onboard Facilitation	Board early on embarkation day to connect with the ship's Group Coordinator and host the initial casual meetup, distributing welcome amenities such as lanyards and name badges at the cocktail party. Host a daily 30–45 minute casual gathering, act as the formal host for the group cocktail party, and organize group photos on theme nights. Ensure solo travellers feel included, discreetly manage minor social frictions, and maintain a safe environment in accordance with the SeaSisters Code of Conduct.

SeaSisters Onboard Host

Post-Cruise (Within 7 Days)	Curate and upload group photos to a shared digital album for the guests. Complete an internal VFC Hosted Cruise Recap Form, providing feedback on the ship's venues, event success, and recommendations for future sailings. Post a final wrap-up message in the Facebook group encouraging reviews and promoting the next SeaSisters itinerary.

Qualifications & Skills

The ideal candidate possesses exceptional social intelligence, with the ability to read a room, draw out shy individuals, and gracefully defuse minor tensions. You must have proven event management experience, demonstrating the ability to organize small group events, adhere to a schedule, and coordinate effectively with hospitality staff. Cruise experience is considered a major asset.

You should be comfortable with public speaking and technology, including hosting online meet-ups, speaking to groups of 20 to 50 people, and managing a Facebook group. Professionalism under pressure is essential, as you must remain calm, decisive, and brand-appropriate if a travel disruption or guest conflict occurs. Furthermore, you must hold a valid passport with at least six months of validity and be legally able to travel to all required destinations without restriction.

Compensation & Benefits

The Host is eligible to receive compensation equal to 50% of the final Tour Conductor credit received by VFC for the applicable sailing. Tour Conductor credits are calculated solely by the cruise line and may be affected by cancellations, excluded fare types, reduced occupancy, taxes, fees, complimentary passengers or other cruise-line policies. VFC does not guarantee a specific Tour Conductor value before the cruise line completes its final calculation.

Where the cruise line permits the Host’s cruise fare to be paid on a net basis, VFC may apply the approved compensation directly toward the Host’s cruise fare.

Where the cruise line requires payment of the full gross fare, the Host must pay the required cruise fare, taxes and fees by the applicable payment deadline. VFC will pay the Host’s final compensation within 30 days after VFC receives and verifies the applicable Tour Conductor credit from the cruise line.

At VFC’s sole discretion, VFC may advance all or part of the anticipated Host compensation toward the Host’s cruise fare. Any advance remains subject to final reconciliation, and the Host must repay any amount advanced in excess of the final compensation earned.

Unless expressly approved in writing by VFC, flights, transfers, pre- or post-cruise accommodations, travel insurance, personal onboard expenses and any cruise-fare amount exceeding the approved Host compensation remain the Host’s responsibility.

SeaSisters Onboard Host

If Wi-Fi is not provided by the cruise line, the Host will receive a USD $20-per-day onboard credit with the expectation that it will be used to purchase Wi-Fi. The Host will also receive access to included SeaSisters group events, private group excursions and group dining, where applicable.

How to Apply

To apply for a SeaSisters Host position, please complete both of the following:

Complete the SeaSisters Host Application Form:

1. SeaSisters Host Application Form - https://zfrmz.ca/nETyVNm3wGpCiGaIROLt
2. Submit your resume by email to mina@vacationsforcanadians.com with the subject line: SeaSisters Host Application – [Your Name]

Your application will be reviewed once both the application form and resume have been received